

**PSY02 Private Healthcare Provider**

Our client wished to provide feedback and coaching to senior operational managers in order to help improve working climate and operational unit performance.

We distributed our on-line Checkpoint 360 diagnostic tool and gathered and presented feedback from a collection of peers and direct reports as well as a self and line manager assessment.

Training and development needs were identified for the whole population and we prepared a detailed summary of all development requirements. As part of a subsequent initiative we supplemented the initial feedback with our skill builder blended learning modules.